

Cary Acupuncture Clinic

Insurance Benefits Checklist

The Cary Acupuncture Clinic requires payment at time of service. We do not file for insurance. However, if YOU would like to file for reimbursement we will gladly create a super bill which will include the ICD-10 diagnostic code. The following questions are provided to help you determine if your insurance plan covers acupuncture.

Acupuncture is covered under Flexible Spending Accounts (FSA's) or Health Savings Accounts (HSA's). The Cary Acupuncture Clinic accepts FSA and HSA credit cards as payment.

Every insurance plan offers different benefits. Some plans cover acupuncture and others do not even when it is the same insurance carrier. We recommend that you call the number listed on the back of your insurance card and ask the following questions.

- Does my plan cover acupuncture?
- Does my insurance cover these treatment codes:
 - 97810 - procedure: acupuncture
 - 97811 - acupuncture additional
- What is the annual acupuncture benefit (dollar amount and/or number of treatments)?
- Does my plan require that an MD perform the acupuncture?
- Does my plan cover acupuncture for the treatment of (refer to your condition)?
- Does my plan require a referral from a Primary Care Physician (PCP)?
- Does my plan require pre-authorization before treatment?
- Does my plan require re-authorization after a specific number of treatments?
- What is the phone number, fax number or address that I should send reports, authorization requests and claims to?
- Is there an applicable deductible amount that has yet to be met? What is that amount?

Patient's Name: _____ Insurance Company: _____

Insurance ID#: _____ Group: _____

Name of representative spoken to: _____ Date: _____